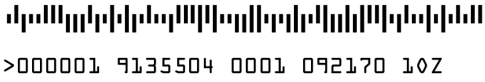




**1** Liberty Utilities  
P.O. BOX 438  
KEENE, NH 03431-0438  
Visit our website at www.libertyutilities.com

FOR QUESTIONS REGARDING YOUR BILL CALL 603-352-1230  
FOR EMERGENCIES CALL 603-352-1230



**5** JANE Q. PUBLIC  
123 MAIN ST  
ANYTOWN, NH 03301

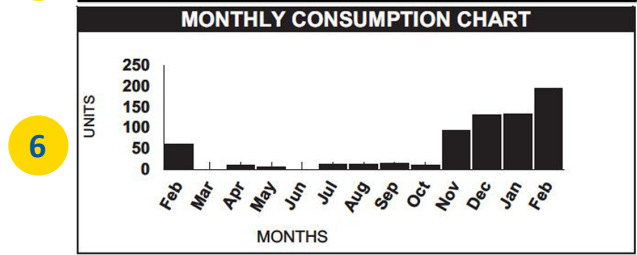
# Statement

**2**

ACCOUNT INFORMATION	
<b>Account Number:</b>	XXXXXXXX-XXXXXXX
<b>Statement #:</b>	5156565
<b>Bill Date:</b>	02/07/2019
<b>Due Date:</b>	03/07/2019
<b>Next Meter Read:</b>	03/06/2019

**3**

**4** **Service Address:** 123 MAIN ST  
ANYTOWN NH 03301



**7**

Meter #	Rate Code	Read Type	Days	Service Dates (Current - Previous)	x	Multiplier	= Usage	Therm Factor	Therms	
004119581	43-PR4FAF	Actual	28	01/08/19-02/05/19	4825	4631	1.00000	194	0.74440	144

**8** IF YOU SMELL GAS, LEAVE THE PREMISES IMMEDIATELY AND CALL 911.

**9**

ACCOUNT ACTIVITY	
<b>Previous Balance:</b>	466.57
Balance Deferred to Payment Arrangement — <b>10</b>	466.57
<b>11 Payments Received:</b>	0.00
<b>Balance Forward:</b> — <b>12</b>	0.00
Payment Arrangement Installment — <b>13</b>	116.65
<b>14 Current Charges:</b>	
Minimum Charge \$0.2000 per day for 28 days	5.60
Distribution Chg 144.0000 units @ 0.22520	32.43
Distribution Adj 144.0000 units @ 0.09450	13.60
Gas Supply Chg 144.0000 units @ 1.28722	185.36
Normal Weather Adj \$32.43 x 3.48440%	1.13
<b>Miscellaneous Charges/Credits:</b> — <b>15</b>	
<b>16 Total Amount Due:</b>	354.77
Remaining Payment Arrangement <b>17</b>	349.92

**18**

KEEP THIS PORTION FOR YOUR RECORDS  
DETAILS AND RETURN REMITTANCE INFORMATION OF THIS BILL WITH YOUR PAYMENT

BALANCE FORWARD	PAYMENT INSTALLMENT	CURRENT CHARGES	AMOUNT DUE	ENCLOSED AMOUNT
0.00	116.65	238.12	354.77	

Please include your account number on your check  
Make checks payable to Liberty Utilities

## **19** Payment Coupon

Please check box and see reverse **20**  Update phone/address

**4** **Service Address:** 123 MAIN ST ANYTOWN NH 03301

JANE Q. PUBLIC  
123 MAIN ST  
Anytown, NH 03301

LATE PAYMENT FEE:  
Payments received after the due date  
are subject to 1.5% per month late  
fee.

**Account Number:** XXXXXXXX-XXXXXXX  
**Statement #:** 5156565  
**Bill Date:** 11/13/2018  
**Due Date:** 12/11/2018

**21** Liberty Utilities - NH  
75 Remittance Drive, Suite 1032  
Chicago, IL 60675-1032

90445002444404097400000020336000000036909

00001 9135504 00002 00003 00010001

1. **Contact Information** - Use this information to contact Liberty Utilities. Use the Emergency Number if you suspect a leak.
2. **Account Number** - This is your account number. The first 8 digits represent the location of your service and will change if you move. The last 8 digits represent your customer number and will never change. Use the full 16 digit Account Number whenever you phone, write or e-mail us with a question or to make a payment.
3. **Due Date** - To avoid late payment charges, please pay your bill on or before the Bill Due Date.
4. **Service Address** - This is the address of the gas service being charged for usage.
5. **Mailing Address** - Each month the bill is sent to this address which may differ from the Service Address.
6. **Monthly Consumption Chart** - This graph illustrates consumption at the Service Address on a monthly basis.
7. **Meter Information** - Details about Meter Number, Rate Code, Read Type, the number of billing days, and newly incurred consumption in units are shown here.
8. **General message** - This section is used to communicate important messages to you.
9. **Previous Balance** - This is the Total Amount Due from your previous statement.
10. **Balance Deferred to Payment Arrangement** - This is the original amount that has been placed on a Payment Arrangement Plan. This amount will be displayed only on your first statement after setting up the Payment Plan.
11. **Payments Received** - This amount is the total of all payments received and posted to your account since your last statement. It may take between 2-10 business days depending on payment method to post the payment to your account. If you recently made a payment, it may not have posted at the time of billing.
12. **Balance Forward** - This is the difference between your previous bill and payments made since then.
13. **Payment Arrangement Installment** - This is the amount you are required to pay per the Payment Arrangement Agreement for your account (until the Payment Arrangement is paid in full) in addition to the Current Charges, Taxes and Miscellaneous Charges/Credits for the billing period.
14. **Current Charges** - This amount is the total of charges you incurred and any appropriate taxes for the billing period. Current charges consist of the following:
  - a. **Minimum Charge** - This is a fixed cost regardless of your usage and covers metering, billing and account maintenance.
  - b. **Distribution Charge** - The cost of operating and maintaining the Liberty Utilities natural gas piping system that delivers natural gas to your home or business. This charge is based on your usage.
  - c. **Distribution Adjustment** - This charge funds low income programs, energy efficiency programs, and environmental projects. It also includes an adjustment for decoupling. This charge is based on your usage.
  - d. **Gas Supply Charge** - The cost to purchase, store and move gas through interstate pipelines. This charge is based on usage and can fluctuate monthly based on market price. It is passed directly to customers without a markup.
  - e. **Normal Weather Adjustment** - This line item is part of decoupling. It will be on your bill from November 1-April 30, and will either show a credit or charge to compensate for a colder- or warmer-than-normal month. Visit [www.libertyutilities.com](http://www.libertyutilities.com) to learn more about decoupling.
15. **Miscellaneous Charges/Credits** - If applicable, this is the total amount of all Miscellaneous Charges/Credits applied to your account and are unique for the billing period.
16. **Total Amount Due** - This is the cumulative charge including Balance Forward, Miscellaneous Charges/Credits and charges for the current billing period.
17. **Remaining Payment Arrangement** - This amount represents the difference between the Initial Payment Arrangement and the installments that have been billed to your account. This is also the amount that will become due immediately if you default on your payment plan or if the account is to be closed. If the Payment Arrangement is being removed or the account is being closed, this amount will appear prior to Balance Forward.
18. **Special Message** - This section is used to communicate regulatory information and additional important messages to you.
19. **Payment Coupon** - Include this portion of your statement if you are mailing a payment or take it with you when you are making a payment at one of our designated payment locations.
20. **Update Phone/address** - This box must be checked if you are informing us of a change of address and/or telephone number. Be sure to complete the form with details on the back of the Payment Coupon.
21. **Remittance Address** - This is the address for mailing a payment. Make sure the address is visible through the window.